

RRDS GOVT. DEGREE COLLEGE, BHIMAVARAM, W.G.Dt, A.P

(Affiliated to Adkavi Nannayya University, Rajamahendravaram)

Estd:1972

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GRIEVANCES REDRESSAL CELL

Annual Report of the Grievances Redressal Cell

Academic Year-2022-23

S.No	Type of Grievance Received	Action Taken	Remarks
1	Received Compliant by girl students that the wash rooms are not cleaned properly	The Grievance cell and the women's cell discussed the matter as it is a problem to health of the girl students and instructed the person to clean the wash rooms regularly.	Complaint resolved in two days
2	Students complained about fans and lights in some of the class rooms	The Grievance cell discussed the issue and brought to the notice of the Principal. Problem was rectified by installing new fans and lights in the class rooms	Complaint resolved in two days



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Academic Year-2021-22

S.No	Type of Grievance Received	Action Taken	Remarks
1	Received complaint by the students regarding the increase of reading room timings	The Grievance cell discussed the issue and instructed the Librarian to open the library during the Zero Hours i.e. 9am-10am and 5pm-6pm daily.	Complaint resolved in two days
2	Harassment of girls by boys during the lunch hour	All the boys students are instructed to not to sit in the class rooms and not roam along the warandas during the lunch hours. PD sir is instructed to monitor the class rooms during the lunch hours.	Complaint resolved in two days



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GRIEVANCES REDRESSAL CELL

Annual Report of the Grievances Redressal Cell

Academic Year-2020-21

S.No	Type of Grievance Received	Action Taken	Remarks
1	Received complaint by the students regarding the poor network problem while attending online classes.	The Grievance cell discussed the issue and instructed all the faculty members to record online classes and place them in college You-tube channel. Audio lessons were recorded and shared in whats App groups.	Complaint resolved in week days
2	Received complaint by the students regarding home taking of Library Books	The Librarian is instructed to allow the students to take the necessary books to their home by making necessary entries in log book	Complaint resolved in two days



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