## RRDS GOVT.DEGREE COLLEGE

BHIMAVARAM-534202, WEST GODAVARI DISTRICT, ANDHRA PRADESH

## 2021-22

## DEPARTMENT OF HISTORY

# Certificate Programme

Title of the Programme: "Tourism principles,

**Policies and Practices**"

Duration: 30 hrs

No of Students Enrolled: 30

Starting Date: 03-01-2022

Ending Date: 16-02-2022

Faculty / Resource Persons: S. Satyanarayana

Lecturer in History

RRDS Govt. Degree College

Bhimavaram



PRINCIPAL R.K.D.S.Govt. Degree Collect BHIMAVARAM-534 202

# DEPARTMENT OF HISTORY 2021-2022

# Certificate Programme on "Tourism principles, policies and practices"

#### Unit I:

Tourism, an overview - Evolution of Tourism - Elements, Nature and Characteristics - Typology of Tourism - Classification of Tourists - Tourism network - Interdisciplinary approaches to tourism - Historical Development of Tourism - Major motivations and deterrents to travel.

#### Unit II:

Tourism Industry; Structure and Components: 5A's of Tourism - Transportation - F&B - Shopping - Entertainment - Infrastructure and Hospitality - Emerging areas of tourism - Ideals of Responsible Tourism - Alternate Tourism - Impacts of Tourism - MNC's in Tourism Industry

#### Unit III:

Tourism Theories - Tourism Area Life Cycle (TALC) - Doxey's Index - Demonstration Effect - Push and Pull Theory - Tourism System - Mathieson and Wall, Model & Leiper's Model - Stanley Plog's Model of Destination Preferences – SCOR Model for Tourism – Bull-whip Effect - Demand and Supply in tourism - Tourism regulations - Present trends Stanley Plog's Model of Destination Preferences in Domestic and Global tourism.

#### **Text Books**

Bhatia, A. K. (2006). International tourism management. Sterling Publishers Pvt. Ltd. Charles, R. G., Ritchie, J. B., & Woorow, R. (2006). Tourism: Principles, Practices, Philosophies.

#### References

Coltman, M. M. (1989). Introduction to Tourism and travel. An International Approach VanNostrand Reinhold. Franklin, A. (2003). Tourism: An Introduction. Sage. Gee, C. Y., Choy, D. J., & Makens, J. C. (1984). The travel industry. AVI Publishing Company, Inc.

Page, S., & Connell, J. (2006). Tourism: A Modern Synthesis. Cengage Learning EMEA. Youell, R. (1998). Tourism: An Introduction. Addison Wesley Longman Ltd.

#### **Course Objectives**

> To realize the potential of tourism industry in India

- To understand the various elements of Tourism Management Learning Outcom Will be able to understand tourism policies in the national and international context At the end of the programme, the student should be able to:
- > have an overview of all the relevant areas of Tourism and Travel Management
- ➤ understand the concepts thoroughly on Tourism and Travel Management.
- > complete internships/projects in organizations and gain practical knowledge in the Tourism and travel sector.
- develop the skill and knowledge about Tourism and Travel Management.
- ➤ be industry ready and enhance employability skills to slide into Tourism and travel sector.
- be confident to start a small entrepreneurial activity in Tourism and travel Sector.
- > gain confidence to be self-reliant and create employment opportunities for others in Tourism and travel Sector.

#### Methodology followed

- 1. Lecture method
- 2. Interactive Sessions
- 3. Participative Learning

# Certificate Programme on "Tourism principles, policies and practices"

#### **SYLLABUS**

| Duration –One<br>Hour per Day (4<br>to 5 pm) | SYLLABUS TO BE COVERED  |
|--|---|
| Day I  | Introduction  |
| Day 2  | Tourism, an overview  |
| Day 3  | Evolution of Tourism  |
| Day 4  | Elements, Nature and Characteristics                            |
| Day 5  | Nature and Characteristics                                      |
| Day 6  | Typology of Tourism   |
| Day 7  | Tourism network   |
| Day 8  | Interdisciplinary approaches to tourism -                       |
| Day 9  | Historical Development of Tourism                               |
| Day 10                                       | Major motivations and deterrents to travel                      |
| Day 11                                       | Tourism Industry; Structure and Components                      |
| Day 12                                       | Tourism Industry; Structure and Components                      |
| Day 13                                       | 5A's of Tourism - Transportation                                |
| Day 14                                       | F&B - Shopping - Entertainment                                  |
| Day 15                                       | Infrastructure and Hospitality                                  |
| Day 16                                       | Emerging areas of tourism                                       |
| Day 17                                       | Ideals of Responsible Tourism                                   |
| Day 18                                       | Alternate Tourism   |
| Day 19                                       | Impacts of Tourism - MNC's in Tourism Industry                  |
| Day 20                                       | Tourism Theories  |
| Day 21                                       | Tourism Area Life Cycle (TALC) - Doxey's Index                  |
| Day 22                                       | Demonstration Effect - Push and Pull Theory                     |
| Day 23                                       | Tourism System  |
| Day 24                                       | Mathieson and Wall, Model &Leiper's                             |
| Day 25                                       | Mathieson and Wall, Model & Leiper's                            |
| Day 26                                       | Stanley Plog's Model of Destination Preferences                 |
| Day 27                                       | SCOR Model for Tourism  |
| Day 28                                       | Bull-whip Effect- Demand and Supply in tourism                  |
| Day 29                                       | Tourism regulations - Present trends Stanley Plog'              |
| Day 30                                       | Model of Destination Preferences in Domestic and Global tourism |



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BHIMAVARAM-534 202



#### RRDS GOVT. DEGREE COLLEGE BHIMAVARAM

## **Department of History**

#### CERTIPFICATE PROGRAME

Name of the Programme: "Tourism principles, policies and practices"

#### **Assessment Procedure**

This certification program consists of a 30-hour curriculum based on a learner-centered methodology. A formative assessment is given at the end of each class. After completing the course, a 60-minute test will be conducted according to the following procedure and graded according to the results.

| Section | Nature of Questions      | Marks Allotted        | T-4-134 1   |
|---------|--------------------------|-----------------------|-------------|
| A       |                          |                       | Total Marks |
| A       | 3 short Questions        | 5 marks each question | 15          |
| В       | 10 Fill in the Blanks    | 1 marks each question | 10          |
| С       | 5 Short Answer Questions | 5 Mark Each Question  | 25          |
|         |                          |                       | 25          |
|         |                          | Total                 | 50          |
|         |                          | Qualifying Marks      | 25          |

Grade A Above 70% of Marks

Grade B+ 70% to 80%

Grade B 60% to 70%

Grade C 50% to 60%

Qualifying Grade - B







#### RRDS GOVT. DEGREE COLLEGE BHIMAVARAM

### DEPARTMENT OF HISTORY

01.01.2022

#### **Resolution for Conducting Certificate Course**

It is resolved by the faculty of Department of History to conduct Certificate Course titled "Tourism principles, policies and practices" for the academic year 2021-2022. In this regard it is also resolved to seek permission and cooperation from the Principal, RRDS Government Degree College to conduct the course for 30 hours of duration.

Faculty Members

Department In Charge

# RRDS GOVT. DEGREE COLLEGE

BHIMAVARAM-534202, WEST GODAVARI DISTRICT, ANDHRA PRADESH (Estd. 1972 – Affiliated to Nannaya University – Accredited by NAAC)

www.rrdsgdc.info mail: gdcbhimavaram.jkc@gmail.com Phone: 08816-223458

Dt: 03.01.2022



To

The In charge

Department of History

RRDS Govt. Degree College

Bhimavaram

Sub: Conduct of Certificate Programme for the Academic Year 2021-2022 -Permission accorded

As the certificate courses help in value addition and enhance the knowledge and skills of the students, permission is accorded to Department of History to conduct Certificate Course titled "Tourism principles, policies and practices" as per the convenient schedule.



R.R.D.S.Govt. Degree College BHIMAVARAM-534 202



#### RRDS GOVT. DEGREE COLLEGE BHIMAVARAM

# DEPARTMENT OF HISTORY NOTICE

All the students are here by informed that the Department of History is going to conduct the following certificate programme for the academic year 2021-2022

#### 1. "Tourism principles, policies and practices"

The certificate programs will enhance the knowledge and abilities in addition to your academics. Hence we inform the students to register for the certificate courses on or before .......at History Department .

Dept. In Charge

Circulated to

I BA

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III BA

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III BCOM

Circulated to Faculty members

#### RRDS GOVERNMENT DEGREE COLLEGE, BHIMAVARAM

# Department of History 2021 -2022

#### Certificate Programme in Tourism Peinciples and Policies

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| 29 | G.Lakshmi Satya Durga Bhava | 213128200007 | I B.Com(CA)  | Cs. L. S. D. Bhavani |
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# DEPARTMENT OF HISTORY

## 2021-2022



Certificate Programme on "Tourism principles", policies and practices"

|  | QUESTIONS AND ANSWER   |  |
|--|--|--|
| 1 is the accommercial provision of services    | et and process of spending time ion, relaxation, and pleasure, week.                               | away from home in<br>while making use of |
| A. ayurveda B. touris                          | C. bungee jumping D. entertainme   | ent                                      |
| <b>2. The famous trav</b> A. Alexander B. marc | veler who wrote air travel expe  |  |
| 3. Travelling for the cultures is              | ne purpose of learning about cu  | ıltures or aspects of                    |
| A. ethnic tourism B                            | B. vfr C. mass tourism D. cultura  | al tourism                               |
| natural areas with enjoying the                | nsists of travelling to relatively specific objectives of studying diplants and animals as well as | , admiring, and                          |
| A. wild life tourism                           | B. rural tourism   | D. adventure tourism                     |
| 5. Eco-Tourist is int                          | terested to visit a destination w  | here there is                            |
|  | B. unique wildlife species C. relati   |  |

elatively unspoilt natural

environment

D. dense forest

6. Who are the targets of a tourist spot that is located at great heights

| A. children B. women C. adventure tourists D. business tycoons  |
|---|
| 7. Which of the following is not an element of tourism?   |
| A. bread and biscuits B. scenic attractions C. historical factors D. amenities                                |
| 8. The word Tourist was derived from the Latin word   |
| A. tornus B. trident C. toijour D. none of these  |
| 9. Which is the most expensive type of tourism?   |
| A. green tourism B. cruise tourism C. space tourism D. wedding tourism  |
| 10. Name the first space tourist. View all MCQ's at   |
| A. thomas cook B. dennis tito C. dennis martin D. none of these   |
| 11. Tourism is economically significant because it generates and  |
| A. happiness and satisfaction B. income and employment C. health and safety                                   |
| D. none of these  |
| 12. IATA stands for   |
| A. international air transport association B. indian air transport association                                |
| C. indonesian air transport association D. none of these  |
| 13. Which of the following travelers was appointed as the qazi or judge of Delhi by the Muhammad bin Tughlaq? |
| A. al-biruni B. mahmood of gaznavi C. both a & b D. ibn-batuta  |
| 14. "Travels in the Mughal Empire" is an account of which of the  |
| travellers to India?  |
| A. albiruni B. abdur razzaq samarqandi & berneir D. ibn battuta   |

| 15. Excursionist means  |
|---|
| A a person who stays less than 24 hours in the country visited.                         |
| B. a person who stays more than 24 hours in the country visited.                        |
| C. a person who covers a reasonably large distance within the country of his residence. |
| D. a person who stays 1 year atleast in the country visited.                            |
| 16. Internal tourism includes   |
| A domestic & inbound tourism B. inbound tourism C. domestic tourism                     |
| D. outbound tourism   |
| 17. When a visitor travels in his country of residence, he is avisitor                  |
| A domestic B. international C. inbound D. out bound                                     |
| 18. A person who travels on foot is known as  |
| A pouching B. way tarer C. cosmopolitan D. none of these                                |
| 19. The national tourism policy was drafter in  |
| A. 1997 B. 1998 C. 2000 D. 1996   |
| 20. A person who moves from one location to another is known as                         |
| A. tourist B. traveler C. inbound tourist D. out bound tourist                          |
| 21. A person who is travelling a place for pleasure is known as                         |
| A tourist B. traveler C. inbound tourist D. none of these                               |
| 22. A country is mainly benefited from tourism by the                                   |
| A. tourist expenditure B. tourist travel C. accommodation D. none of these              |
| 23. Selling tourism services through multiple choice is called                          |
| A. market penetration B dual distribution C. yield management D. pyramid                |
| marketing   |

24. Which of the flowing tourism service suppliers has been the most aggressive in marketing through direct distribution channels?

A. hotels B. rental car companies Cairlines D. cruise ships

25. Tourism sector creates more \_\_\_\_\_ opportunities

A job B. fund raising C. profit making D. attractive

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